THE CITY OF
GREATER GEELONG

TERMS AND CONDITIONS FOR ADDITIONAL BIN SERVICE

GENERAL TERMS AND CONDITIONS

- A maximum of one upsized garbage bin, one additional recycling bin and one additional green waste bin is available to each eligible household as an additional paid service.
- An additional 120L garbage bin in place of an upsized garbage bin will be considered on a case-by-case basis where physical limitations and space constraints would impede the use of a 240L bin.
- The bin(s) will be delivered to the property when the application has been assessed and approved.
- Applications may take up to 10 working days to be processed and delivered.
- The bin(s) must be maintained in a sound and clean condition, suitable for collection. Residents are responsible for notifying the City of any repairs to the bins or its markings (stickers) to ensure continuity of the additional service.
- Only approved materials can be disposed in each bin as published on the City's website.
- Cancellations must be received by 30 June to avoid the rateable property being charged for the bin in the next financial year. No refunds will be issued.
- All bins, including additional bin(s), are registered to each rated property and are not transferable between properties.
- All bins remain the property of the City of Greater Geelong.

FOR PROPERTY OWNERS

- The initial fee for an additional bin will be charged to your credit card upon completion of the application form.
- For future financial years, the annual fee for the additional bin(s) will automatically be included on the rate notice for the property.
- Additional bin fees are reviewed annually in line with City budget requirements.

FOR MEDICAL REASONS

- The Occupier at the property must have a medical condition requiring disposal of waste that is beyond the capacity of the standard bin service.
- To receive the service free of charge, a medical certificate must be provided referencing the additional waste generation as proof, with annual updates for the duration of the additional bin requirements.
- This arrangement is reassessed annually and previous approval does not guarantee future approvals.
- Additional green waste bins are not eligible under the medical terms and conditions.

FOR AUTHORISED AGENTS

- As an agent you have permission to authorise charges on behalf of the Owner, and you have made both the Owner and the Occupier aware of this application.
- As an agent you have made the Owner aware that they will be charged for the additional bin on their rate notice in the following year, unless they have cancelled the additional service by 30th of June.

PRIVACY STATEMENT

The personal information requested on this form is being collected by City of Greater Geelong for the purpose of providing the waste collection services referred to in these terms and conditions or any other directly related purpose. We will not disclose your personal information without your consent, except where required or authorised to do so by law. Our privacy policy is available on our website and at our Customer Service Centres. If you wish to alter any of the personal information you have supplied to City of Greater Geelong, please contact us by sending an email to privacy@geelongcity.vic.gov.au or by contacting us on 03 5272 5272.